





## NEWS RELEASE

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# DKW Communications, Inc. Awarded \$12 Million United States Agency for International Development (USAID) Information Technology (IT) Help Desk Support

Washington, DC. – DKW Communications, Inc. (DKW), was awarded a \$12M single award from the USAID Office of the Inspector General (OIG) to provide Tier I and Tier II Help Desk Support. USAID leads international development and humanitarian efforts to save lives, reduce poverty, strengthen democratic governance and help people progress beyond assistance.

DKW was selected based on its experience in delivering efficient and effective customer service, improving Help Desk request resolution times, and delivering highly qualified staff to support ever-evolving IT modernization requirements. Work will be performed primarily at the USAID OIG headquarters in Washington, DC.



DKW is headquartered in Washington, DC, employs approximately 200 professionals and generates roughly \$25M revenue annually. More information about DKW is available at [www.dkwcommunications.com](http://www.dkwcommunications.com).